Existing BLU Customer who wants to Activate on VZ

1. Check the software version of the customer’s device
   Open task drawer > Settings > About Device > Custom Build version
   
   If the device does not have one of the correct versions, move to Step 2.

2. Contact BLU Products tech support https://bluproducts.com/contact/support/ and follow the steps provided. Allow 24-48 hours to process the request. An email will be sent once the device has been whitelisted for the software update.

3. Once the update has been pushed to the device, confirm software update on the device by following these steps:
   
   Open task drawer > Settings > About Device > System Updates >
   Check for update

4. Download and install the update on the device.
   Once the update is complete, your device is ready for use on the Verizon network

Correct software versions
   Vivo XI - BLU_V0320VV_V8.1.05.04 GENERIC 04-12-2018 01:42
   Vivo XI Plus – BLU_V0300VV_V8.1.05.05 GENERIC 03-12-2018 22:13

Important Info: The update will make your device into a single SIM device with the option to add an SD card.